



To our valued customers,

As our communities battle COVID-19, Clickon Mac Solutions is committed to providing the essential needs required to maintain your home and work life while doing our best to protect you, our valued customers, and our associates.

We have implemented several temporary changes to our business as we look out for your safety and the safety of our associates. We appreciate your patience and cooperation as we navigate this together.

Operational Changes & Safety Measures

In accordance with new measures introduced by the provincial government, effective **Sunday, April 5**, all Ontario stores will be closed for customer entry.

We remain committed to supporting our Ontario customers, just as we always have in times of crisis. **Clickon is open Monday to Friday from 10am to 6pm** to help you with your Apple computer needs. Our convenient delivery options include curbside pickup at our store or at your doorstep*.

Additional operational changes that we've made include:

- Employees that fall under the **Ontario Essential Workplaces List** will be serviced - <https://www.ontario.ca/page/list-essential-workplaces#section-3>
- These include but not limited to IT departmental services, maintenance, healthcare services etc.
- We will be servicing only Apple computers including iMacs, Macbooks and Mac Pros
 - We will not be servicing iPhones, iPads and accessories
- Pickup/ Drop off options are only available through curbside pickup

*Home pickup services applies to extraordinary cases and will be provided under a fee.

**Please call us (416) - 778 - 6848 to arrange any pick-up/ deliveries or to set up an appointment.

During these crucial times, we ask our customers to buy/service computers only if needed to reduce the spread of the COVID-19 virus. We wish our community to stay safe and stay inside and to only go outside for essential needs.

From,

Clickon Mac Solutions